

Antonio Torpea

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- EDUCATION -

M.S. Technology Management – Southeast Missouri State University	2024-Present
B.S. Cybersecurity – Southeast Missouri State University	2020 - 2024

- EXPERIENCE -

Chateau Girardeau

IT Intern

- Manage and implement Knowbe4, reducing risk to employer of phishing attacks.
- Provide Technical support to 50+ staff, and hundreds of residents.
- Educate resident and staff on various IT related programs.
- Configured windows 10 and 11 computers, connecting printers, and other software.
- Managed users in active directory.
- Maintain and upgrade networking equipment such as switches and routers.

Southeast Missouri State University Residence Life Cape Girardeau MO - GA Residence Hall Operations *05/2024 – present*

- Supervise over 55 customer service staff, regarding daily operations such as policy, procedures, and special concerns of up to 1600 students.
- Manage mailroom staff, and manage the software associated with routing the mail correctly.
- Identifying and reporting issues with the facility in order to maintain safety and security.
- Conduct appropriate training and disciplinary meetings when needed.

Southeast Missouri State University Residence Life Cape Girardeau MO – Resident Assistant

08/2021-05/2024

- Manage the co-existence of around 40 residents to promote a comfortable and cohesive living environment.
- Maintain bulletin boards and fliers with accurate, up-to-date, and useful information.
- Instilled a sense of community in residents while facilitating a welcoming environment.
- After the first year, managed a customer service desk in the building managing about 10 other workers.

- Portfolio -

Connect with me online and learn more about me at my website <https://torpea.dev>

